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# **BID DOCUMENT**

For Procurement of "20 Mbps Point to Point Dedicated Leased Line for Internet and Connectivity Services between Jadavpur Campus and Salt Lake Campus of CSIR-IICB Kolkata for 2 years" through "Submission of offer in Single Bid Format" through NIC's CPP Portal by way of URL http://etenders.gov.in/eprocure/app

Bid to be submitted in "Single Bid Format" through NIC's CPP Portal by way of URL <a href="http://etenders.gov.in/eprocure/app">http://etenders.gov.in/eprocure/app</a> as per schedule mentioned in the Tender document.

The Bids must be submitted only in the Central Public Procurement Portal (URL: http://etenders.gov.in/eprocure/app). Manual/Offline bids shall not be accepted under any circumstances.

In case of discrepancy between "Important Dates & Time" mentioned in this tender document and the "Critical Dates" mentioned in NIC's CPP Portal then the dates and time displayed as "Critical Dates" at NIC's CPP Portal will be final and binding upon the vendors.

<u>Tender issued by</u> Stores & Purchase Officer

CSIR-Indian Institute of Chemical Biology 4 Raja S.C Mullick Road, Jadavpur, Kolkata-700032

PHONE: +91 33 2483-1982 EPABX: +91 33 2499-5837, 5788 FAX: +91 33 2473-1985/2483-5197 website: http://www.iicb.res.in Email: akpandey@iicb.res.in & purchase@iicb.res.in

# Enq. No. IICB/Pur/2/504/179/171/2018-19; Dated 25.01.2019

NB: THIS BID DOCUMENT IS FREE OF COST IF DOWNLOADED FROM NIC'S CPP PORTAL BY WAY OF URL <a href="http://etenders.gov.in/eprocure/app">http://etenders.gov.in/eprocure/app</a>

#### **Contents of Bid Document**

The goods required, bidding procedures and contract terms are prescribed in this Bid Document which includes the following:

Chapter No.	Title
I	Notice / Enquiry for Submission of offer in Single Format
	Technical Specifications & Other Important Requirements pertaining to services <mark>as</mark> mentioned above
III	Instructions to Bidder (ITB) for submission of quotation etc. and Terms & Conditions
VI	Bid Form
VII	Bid Security Form
VIII	Manufacturer's Authorization Form
IX	Bidder's Performance Statement Form
X	Service Support Details Form
XI	Deviation Statement Form (ITB/GCC/SCC)
XII	Technical Compliance Statement Form
XIII	Contract Form
XIV	Performance Security Form
XV	Integrity Pact Form

#### **CSIR-INDIAN INSTITUTE OF CHEMICAL BIOLOGY**

(COUNCIL OF SCIENTIFIC & INDUSTRIAL RESEARCH)
4, Raja S. C. Mullick Road, Jadavpur, Kolkata – 700032 India
Phone: +91 33 2483-1982 Epabx: +91 33 2499-5837/5788

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Website: http://www.iicb.res.in Email: akpandey@iicb.res.in



Enquiry No. IICB/PUR/2/504/179/171/2018-19

Date 25.01.2019

# TENDER FOR SERVICES (Submission of offer in Single Format)

Tenders/Bids are invited under Single Bid System from reputed service provider as mentioned below:-

SI. No.	Name of the Item/Description	Quantity	Earnest Money Deposit (EMD) to be submitted along with Technical Bid		
	"20 Mbps Point to Point Dedicated		INR₹	US \$	Euro €
1.	Leased Line for Internet and Connectivity Services between Jadavpur Campus and Salt Lake Campus of CSIR-IICB Kolkata for 2 years"	1 Unit	NIL	NIL	NIL

The Tender Documents can be downloaded from the NIC's CPP Portal free of cost. The Tender Document can also be obtained on payment for Rs.300/- by way of DD drawn in favour of "The Director, Indian Institute of Chemical Biology", payable at Kolkata. Tenders submitted as per the terms & conditions mentioned in Bid/Tender Document only will be accepted. In case tender document is downloaded from IICB website directly by vendor, no tender document fee is chargeable.

The Bids must be submitted only in the Central Public Procurement Portal (URL : http://etenders.gov.in/eprocure/app). Manual/Offline bids shall not be accepted under any circumstances.

#### **IMPORTANT DATES & TIME**

Bid Publishing Date	25.01.2019 up to 05.00 PM (IST)
Document Download / Sale Start Date	25.01.2019 at 05.00 PM (IST) onwards
Bid Submission Start Date	25.01.2019 at 05.00 PM (IST) onwards
Last date and time of submission of Bid /Quotation (Bid Submission closing date)	15.02.2019 upto 05.00 PM (IST)
Bid Opening Date	18.02.2019 at 05:00 PM (IST) onwards
Venue of Opening of Bids	NIC's CPP Portal
Tenders to be submitted at	NIC's CPP Portal

#### Important note:

- Please strictly adhere to the dates/times mentioned in this document
- Prospective bidders are requested to submit their offers in Single Bid format through NIC's CPP Portal by way of URL <a href="http://etenders.gov.in/eprocure/app">http://etenders.gov.in/eprocure/app</a> as per schedule mentioned in the tender documents.
- Bidders must provide the Technical Compliance Statement that they comply with the specifications.
- Requests for postponement will not be entertained.

• Fax/email bids will not be accepted.

Thanking you,

Yours faithfully,

(A. K. Pandey) Stores & Purchase Officer

> (033) 2483-1982 / 2499-5837 Email : akpandey@iicb.res.in

# <u>Chapter II</u> Technical Specifications & Other Important Requirements:

#### Point-to-Point Optical Fibre Connectivity Between Two Campuses of CSIR-IICB

# **Eligibility Criteria:**

- 1. The Bidder Should be ISO Certified.
- 2. The bidders should be a registered company / firm having valid company incorporation certificate, PAN, GSTIN, Service Tax & TIN documents etc.
- 3. The bidder should ensure for the availability of services along with engineers for immediate support. An undertaking may be provided.
- 4. The bidder should have minimum 3 years of experience in installation, commissioning of Point-to-Point fibre-optic links preferably from Government sector offices.
- 5. The bidder should have similar services of at least 2 orders of more than Rs. 5 lacks each during the FY 2015-2016, 2016-2017, 2017-18 and 2018-19 especially for Point to Point connectivity services preferably from Government sector offices.
- 6. The bidders should have not been Black listed by any of the Government Agency in the past years for any reasons whatsoever.
- CSIR-IICB reserves the right to ask the vendors/suppliers to submit the shortfall documents pertaining to their eligibility criteria etc. mentioned in the tender document after opening of the Bid within the stipulated time.

## **Campus Addresses:**

Campus – 1
SERVER ROOM, ROOM NO. 228, 2ND FLOOR,
CSIR - INDIAN INSTITUTE OF CHEMICAL BIOLOGY
4, RAJA S.C. MULLICK ROAD, KOLKATA – 700032 (WEST BENGAL), INDIA

Campus – 2
SERVER ROOM, ROOM NO. 334, 3RD FLOOR, RESEARCH BUILDING,
CSIR - INDIAN INSTITUTE OF CHEMICAL BIOLOGY – TRUE
CN 6, SECTOR V, SALT LAKE CITY, KOLKATA – 700 091 (WEST BENGAL), INDIA

#### Scope of Work and Other Terms and Conditions:

- Order includes Supply, installation, configuration and commissioning of the entire ordered items and services.
- The Bidder should properly label all the network components indicating the name of the
  equipment, configurations, serial no, location, Bidder Name, etc. and submit a complete network
  documentation along with the completion certificate.
- All equipment's installed by the bidder for the services will be the property of the bidder and comprehensive maintenance (warranty) of all such items will be the responsibility of the bidder with no extra cost to the CSIR-IICB.
- At the time of installation and commissioning of any items mentioned in the CSIR-IICB if it is found
  that some additional hardware / accessories or software items or licenses or services are required
  to complete the configuration/installation to meet the operational requirement of the

configuration/installation which were not included – as per the technical specification then vendor is required to supply such items to ensure the completeness of the configuration at no extra cost to CSIR-IICB.

- 99% uptime must be ensured by the bidder during the contract period.
- During the down time the service should be provided immediately and It should not be exceeded maximum of three (3) hours.
- Contract Period:
  - o The agreement shall be made for 2 years. However, the agreement shall be renewable at the same rates and terms and conditions every year up to a maximum period of 5 years based on the project requirements and satisfactory performance of the bidder.
  - O During the contract period if any upgradation is required from 20 Mbps to higher up to 50 Mbps maximum; it may have processed based on the mutual agreement between bidder and CSIR-IICB along with market survey for reasonability of prices. In this regards the existing Hardware, Cables, Software's or Any other devices may have utilized for Upgraded band width too.
- The point-to-point connectivity will be between CSIR-IICB, Jadavpur Campus and CSIR-IICB, Salt Lake Campus.
- The communication links should be through optical fibres between CSIR-IICB, Jadavpur Campus and CSIR-IICB, Salt Lake Campus, Kolkata.
- Two redundant links from two different POPs of the company must be provided
- All the P2P links provided by the company will be terminated to the Layer 3/Layer 2 device (Switch
  or Firewall) installed in the institute server rooms at both the campuses. The installation,
  maintenance and services of all equipment's, cables along with conduit pipes & fixers, cable laying
  through wall mountable, cable fixing through wall mountable etc. will be the responsibility of the
  company.
- The links must support data, voice and video communications at the bandwidths mentioned above.
- E-mail or SMS will be sent or phone call will be made by the CSIR-IICB to the company representative whenever the P2P link goes down. Initial downtime for the link will be the time of the email/SMS/phone intimation sent by the institute. Whenever the link is restored again, the company will intimate the institute by email/SMS/phone which will be confirmed by the institute after verification. If the restoration of the link is confirmed by the institute, then the time of the email/SMS/phone made by the company will be considered as the time for link restore.
- The company will notify the institute three (3) days in advance of a scheduled maintenance at a time agreeable to the institute. A single maintenance period will not exceed three (3) hours.
- Payment may be processed quarterly basis along with satisfactory certification from the Head,
   Computer Division.

#### Tendered Technical specifications of CSIR-IICB will be the parameter of technical evaluation.

Any clarification on technical points asked by the technical committee of CSIR-IICB will be for the clarity of the service for arriving at a proper decision. Any clarification from the vendor of such nature which modifies the original quote in order to suite the technical specifications /service of IICB after opening of the bids will not be accepted.

CSIR-IICB reserves the right to ask the vendors / suppliers to submit the shortfall documents pertaining to their eligibility criteria etc. as mentioned in the tender document after opening of the offer within the stipulated time failing which their technical offer may be considered as non-responsive.

# Chapter – III INSTRUCTIONS TO BIDDER (ITB) FOR SUBMISSION OF QUOTATION ETC. AND TERMS & CONDITIONS

#### A. ELIGIBILITY/QUALIFICATION CRITERIA

#### 1 Eligibility Criteria:

- 1. The Bidder Should be ISO Certified.
- 2. The bidders should be a registered company / firm having valid company incorporation certificate, PAN, GSTIN, Service Tax & TIN documents etc.
- 3. The bidder should ensure for the availability of services along with engineers for immediate support. An undertaking may be provided.
- 4. The bidder should have minimum 3 years of experience in installation, commissioning of Point-to-Point fibre-optic links preferably from Government sector offices.
- 5. The bidder should have similar services of at least 2 orders of more than Rs. 5 lacks each during the FY 2015-2016, 2016-2017, 2017-18 and 2018-19 especially for Point to Point connectivity services preferably from Government sector offices.
- 6. The bidders should have not been Black listed by any of the Government Agency in the past years for any reasons whatsoever.
- 7. CSIR-IICB reserves the right to ask the vendors/suppliers to submit the shortfall documents pertaining to their eligibility criteria etc. mentioned in the tender document after opening of the Bid within the stipulated time.

#### 2 Cost of Bidding

**2.1** The bidders shall bear all costs associated with the preparation and submission of its bid, and "The Purchaser", will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

#### **B. THE BIDDING DOCUMENTS**

#### 3. Cost of Bid Document

- 3.1 The Tender Documents can be downloaded from the website free of cost.
- **3.2** The Tender Document can also be obtained/purchased on payment for ₹ 300/- by way of DD drawn in favour of "The Director, Indian Institute of Chemical Biology" payable at Kolkata.

The Bids must be submitted only in the Central Public Procurement Portal (URL: http://etenders.gov.in/eprocure/app). Manual/Offline bids shall not be accepted under any circumstances.

In case of discrepancy between "Important Dates & Time" mentioned in this tender document and the "Critical Dates" mentioned in NIC's CPP Portal then the dates and time displayed as "Critical Dates" at NIC's CPP Portal will be final and binding upon the vendors.

- 4 Contents of Bid Document
- **4.1** The goods required, bidding procedures and contract terms are prescribed in this Bid Document which includes the following:

Chapter No.	Title
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XI	Deviation Statement Form (ITB/GCC/SCC)
XII	Technical Compliance Statement Form
XIII	Contract Form
XIV	Performance Security Form
XV	Integrity Pact Form

- **4.2** The Bidder is expected to examine all instructions, forms, terms (ITB/GCC/SCC etc.) and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and shall result in rejection of the bid.
- 5 Amendment To Bid Document
- 5.1 At any time prior to the deadline for submission of bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the Bid Document by amendment. Such amendments shall form an integral part of bid documents and it shall amount to an amendment of relevant clauses of the Bid Document. It will be displayed at NIC's CPP Portal and IICB's website.
- 5.2 The prospective bidders are required to keep a watch on the CSIR-IICB's website (www.iicb.res.in) and NIC's CPP Portal under "CORRIGENDUM" for any amendment to the tender document or to clarification to the

queries raised by the bidders. The Purchaser reserves the right to reject the bids if the bids are submitted without taking into account these amendments/ clarifications. Further bidder will be fully responsible for downloading of the tender document and amendments thereto if any for their completeness.

**5.3** In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the Purchaser, at its discretion, may also extend the deadline for the submission of bids.

#### C. PREPARATION OF BIDS

- 6. Language of Bid
- **6.1** The Bid prepared by the Bidder and all correspondence and documents relating to the bid exchanged by the bidder and the purchaser shall be written in English language, provided that any printed literature furnished by the bidder may be written in another language but it is to be accompanied by English version.
- 7. Documents Comprising the Bid
- 7.1 The bid is required to be submitted in Single Bid Format. This Bid should contain:
- Detailed Specifications along with valid ISO certificates, List of users & Technical Details, Technical Compliance Sheet, etc. along with payment terms.
- Service Support Details Form
- Technical விரைவில் செருவில் செருவில் செருவில் செரிவில் செரிவில
- Performance Statement Form
- Certified copy of valid ISO certificate.
- Documentary evidence establishing that the bidder is eligible to bid and is qualified to perform the contract if its bid is accepted as per the qualification requirements/criteria.

#### 7.2 TDS will be applicable as per GST Rules.

#### 8. Quoting by ISO accredited Service Provider:-

- (i) Quotation (Commercial/Price Bid) must indicate the basic rates separately for each job/module. If any service provider does not quote separately then their offer will be treated as non-compliant and will be considered as non-responsive/rejected.
- (ii) Bidder must indicate the applicable GST rates/Taxes along with basic rates.

#### 9. Warranty (NOT REQUIRED)

#### 10. E.M.D. (Earnest Money Deposit) (NOT REQUIRED)

- 11. Period of Validity of Bids
- **11.1** Bids must remain valid for at least 180 days after the date of bid opening prescribed by the Purchaser. A bid valid for a shorter period may be rejected by the Purchaser as non-responsive.
- **11.2** In exceptional circumstances, the Purchaser may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing (or by cable, telex, fax or e mail). The bid security shall also be suitably extended. A Bidder may refuse the request without forfeiting its bid security. A Bidder granting the request will not be required nor permitted to modify its bid.

#### D. SUBMISSION OF BIDS

- **12.** The Bids must be submitted only in the Central Public Procurement Portal (URL : http://etenders.gov.in/eprocure/app). Manual/Offline bids shall not be accepted under any circumstances.
- 13. (a) Telex, Cable, Fax or e-mail bids will be rejected.
- 14. Deadline for Submission of Bids As mentioned at NIC's CPP Portal under "Critical Dates/Corrigendum".
- **15.** (a) The Purchaser may, at its discretion, extend this deadline for submission of bids by amending the bid documents in accordance with Clause No. 5 (Amendment to Bid Document), in which case all rights and obligations of the Purchaser and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
- **16.** No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of the period of bid validity specified by the Bidder on the bid form. Withdrawal of a bid during this interval may result in the Bidder's forfeiture of its bid security.
- 17. Tender may be declared as unresponsive.

- **18.** The following are some of the points, for which a tender may be declared as unresponsive.
  - I. The Bid is unsigned.
  - II. Bidder has not agreed to give the required performance security.
  - III. The service quoted is sub-standard, not meeting the required specifications and also not having ISO accreditation
  - IV. Against the schedule of Requirement (incorporated in the tender enquiry), the tenderer has not quoted for the entire requirement as specified in that schedule.
  - V. The tenderer has not agreed to some essential condition(s) incorporated in the tender enquiry.
  - VI. If EMD is not submitted as per the Terms & Conditions of the tender enquiry. Not applicable in this case.
- VII. Non-submission of certified copy of Agency Agreement between the foreign principal and Indian Agent.
- **19.** Integrity Pact : Quoting firms will provide their acceptance for Integrity Pact by endorsing the format mentioned at Chapter No. XV with signature and seal of the firm **Not applicable in this case**.

#### **E. OPENING AND EVALUATION OF BIDS**

- 20. Opening of Bids by the Purchaser
- 21. The Purchaser through its "TENDER OPENING COMMITTEE (TOC)" will open bids at NIC's CPP Portal.
- 22. Clarification of Bids
- **22.1** To assist in the examination, evaluation and comparison of bids, the Purchaser may, at its discretion ask the bidder for any clarification(s) of its bid/offer. The request for clarification and the response shall be in writing and no change in the prices or substance of the bid shall be sought, offered or permitted. However no post Bid clarifications at the initiative of the Bidder shall be entertained/considered.
- **22.2** Any clarification and confirmation from the vendor after opening of the bid should not result in modification of their original offer in order to suit or meet the tendered specifications which would not be considered and accepted. Technical evaluation will be done strictly as per the details mentioned by the vendor in original offer with respect to the tendered specifications of CSIR-IICB. (PI. note)
- **22.3** Any item not quoted in their original offer will not be accepted even though the party is willing to provide the materials/service + the unmentioned items at the same cost.
- **22.4** Any confirmation/clarification/modification by the vendor against the letter from CSIR-IICB for communicating them the technical points of rejection would not make the firm technically suitable and their offer will stand as technically rejected. Technical evaluation will be done strictly as per original offer submitted by the vendor with respect to the tendered specifications of CSIR-IICB.
- 23. Preliminary Examination
- **24.1** The Purchaser will examine the bids to determine whether they are complete, whether required sureties have been furnished, and whether the bids are generally in order. Bids from service providers, without ISO accreditation, shall be treated as non-responsive and rejected summarily.
- **24.2** The Purchaser shall examine the bids to confirm that all documents and technical documentation as requested in ITB have been provided, and to determine the completeness of each document submitted.
- **24.3** The Purchaser shall confirm that the following documents and information have been provided in the Bid. If any of these documents or information is missing, the offer shall be rejected.
- (a) Bid Form and Price Schedule, in accordance with ITB.
- (b) All the tenders received will first be scrutinized to see whether the tenders meet the basic requirements as incorporated in the tender enquiry document. The tenders, who do not meet the basic requirements, are to be treated as unresponsive and ignored. The following are some of the important points, for which a tender may be declared as unresponsive and to be ignored, during the initial scrutiny:
- (i) The Bid is unsigned.
- (ii) The Bidder is not eligible.
- (iii) The Bid validity is shorter than the required period.
- (iv) The bidder/service provider without ISO accreditation.
- (v) Bidder has not agreed to give the required performance security.
- (vi) The service quoted is sub-standard, not meeting the required specification etc.
- (vii) Against the schedule of Requirement (incorporated in the tender enquiry), the renderer has not quoted for the entire requirement as specified in that schedule.
- (viii) The tenderer has not agreed to some essential condition(s) incorporated in the tender enquiry.
- (ix) If EMD is not submitted as per the Terms & Conditions of the tender enquiry. Not applicable in this case.
- (x) Non-submission of Copy of Agency Agreement.
- (xi) If Integrity Pact (duly signed) is not submitted by the vendor Not applicable in this case.

- 25. Responsiveness of Bids
- **25.1** Prior to the detailed evaluation, the purchaser will determine the substantial responsiveness of each bid to the bidding documents. For purposes of this clause, a substantive responsive bid is one, which conforms to all terms and condition of the bidding documents without material deviations, reservations or omissions. A material deviation, reservation or omission is one that:
- (a) affects in any substantial way the scope, quality or performance of the Goods and Related Services specified in the Contract; or
- (b) limits in any substantial way, inconsistent with the Bidding Documents, the Purchaser's rights or the Bidder's obligations under the Contract; or
- (c) if rectified, would unfairly affect the competitive position of other bidders presenting substantially responsive bids.
- **25.2**The purchasers determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.
- **25.3**If a bid is not substantially responsive, it will be rejected by the Purchaser and may not subsequently be made responsive by the Bidder by correction of the material deviation, reservation or omission.
- 26. Non-conformities between the figures and words of the quoted price
- **26.1**Any discrepancy between quoted prices in figures and that in words, if noted will be sorted out in the following manner:
- (a) If there is a discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly, unless in the opinion of the Purchase Committee/ Technical & Purchase Committee there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price corrected accordingly.
- (b) if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected.
- (c) If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above.
- **26.2** If there is such discrepancy in a bid, the same is to be conveyed to the bidder with target date on the above lines and if the bidder does not agree to the observation of the Purchaser, the tender is liable to be ignored and its Bid Security may be forfeited.
- 27. Non-conformity, Error and Omission
- **27.1**Provide that a Bid is substantially responsive, the Purchaser may waive any non-conformities or omissions in the Bid that do not constitute a material deviation.
- 27.2 Provided that a bid is substantially responsive, the Purchaser may request that the Bidder
- submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities or omissions in the bid related to documentation requirements. Such omission shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.
- 28. Examination of terms & Conditions, technical Evaluation
- **28.1**The Purchaser shall examine the Bid to confirm that all terms and conditions have been accepted by the Bidder without any material deviation or reservation including the terms & conditions mentioned in Chapter –III (i.e. Instructions to Bidders and submission of quotation etc. and Terms & Conditions).
- 28.2 Prior to the detailed evaluation, the Purchaser will determine the substantial
- responsiveness of each bid to the Bid Document as mentioned at Clause No. 27 (Responsiveness of Bids). Deviations from or objections or reservations to critical provisions such as those concerning Bid Security/ Performance Security, Warranty, Force Majeure, Applicable Law and Taxes & Duties will be deemed to be a material deviation. The Purchaser's determination of a bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence.
- **28.3**The Purchaser shall evaluate the technical aspects of the Bid submitted in accordance with ITB Clause No. 11, to confirm that all requirements specified in Schedule of Requirement of the Bidding Documents have been met without any material deviation or reservation.
- **28.4**If, after the examination of the terms and conditions and the technical evaluation with respect to the tendered technical specification of CSIR-IICB, the Purchaser determines that the Bid is not substantially responsive in accordance with ITB, it shall reject the Bid.
- **28.5**The Purchaser may waive any minor informality, non-conformity, or irregularity in a bid, which does not constitute a material deviation, provided such a waiver, does not prejudice or affect the relative ranking of any Bidder.
- **28.6**After downloading, the language of standard clauses etc. mentioned in this 'Bid Document' should not be tempered with/ changed/modified in any manner whatsoever. If any such modification etc. comes to our knowledge at any stage, the bid shall be rejected immediately and EMD shall also be forfeited.

- **28.7** Bidders will provide their certificate Financial Price Bid in PDF.
- 28.8 The cost of the enquired instrument and incidental charges must be quoted separately in BOQ.
- **28.9** If there is any discrepancy in the cost quoted between PDF Financial Bid and BOQ, then the cost mentioned in the BOQ will be final.

#### 29. Evaluation:

For deciding lowest technically suitable firm, consolidated rates/cost for all the job/services along with taxes will be taken as mentioned in Chapter II.

#### 30. Contacting the Purchaser

- **30.1**Subject to ITB Clause No. 25, no bidder shall contact the Purchaser on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded. If the bidder wishes to bring additional information to the notice of the Purchaser, it should do so in writing.
- **30.2**Any effort by a bidder to influence the Purchaser in its decisions on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid.

#### 31. Post qualification

- **31.1** In the absence of pre-qualification, the Purchaser will determine to its satisfaction whether the Bidder that is selected as having, submitted the lowest evaluated responsive bid is qualified to perform the contract satisfactorily.
- **31.2** The determination will take into account the eligibility criteria listed in the bidding documents and will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, as well as such other information as the Purchaser deems necessary and appropriate.
- **31.3** An affirmative determination will be a prerequisite for award of the contract to the Bidder. A negative determination will result in rejection of the Bidder's bid.

#### F. PAYMENT TERMS

### 32. Payment terms:-

- (i) Payment will be made on quarterly bill basis duly certified by the user Division for satisfactory services.
- (ii) If CSIR-IICB decides to terminate /cancel the PO/award after the completion of any job/services then the payment will be made for only completed job/work/module/services.
- (iii) No advance payment will be made. Advance payment can be accepted subject to the submission of BG of equivalent amount by the vendor/service provider.

#### **G. PENALTY CLAUSE**

#### 33. Penalty clauses:-

- **33.1** Penalty (Liquidated Damages) @ 0.5% of basic price per week will be deducted from Manufacturer's/ Indian Agent's Bill for delay in Delivery & Despatch beyond Delivery dates (as extended by IICB in Purchase Order and Letter of Credit Schedule). Maximum deduction for failing to deliver within IICB,s approved delivery period & extensions will be limited to 5% of Ex-works Value (equivalent in Indian Rupees) for non-fulfillment of delivery deadlines and any other contractual obligations as per Purchase Order. Once the maximum is reached, IICB may consider termination of the Contract.
- **33.2** Delay in completion of job/module/service beyond contractual deadline will result in forfeiture of Performance Bank Guarantee (PBG).

#### H. AWARD OF CONTRACT

#### 34. Negotiations

- **34.1** There shall not be any negotiation normally. Negotiations, if at all, shall be an exception and only in the case of items with limited source of supply. Negotiations shall be held with the lowest evaluated responsive bidder only. Counter offers tantamount to negotiations and shall be treated at par with negotiations in the case of one time purchases.
- **35** The Purchaser will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined to be the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the contract satisfactorily.
- 36. Purchaser's Right to Vary Quantities at Time of Award
- **36.1** The Purchaser reserves the right at the time of Contract award to increase or decrease the quantity of goods and services originally specified in the Schedule of Requirements as mentioned in Chapter No. XIII without any change in unit price or other terms and conditions.
- 37. Purchaser's Right To Accept Any Bid And To Reject Any Or All Bids

**37.1** The Purchaser reserves the right to accept or reject any bid, and to annual the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring and liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Purchaser's action.

#### 38. Notification of Award

- **38.1**Prior to the expiration of the period of bid validity, the Purchaser will notify the successful bidder in writing by registered letter or by cable or telex or fax or e mail that the bid has been accepted and a separate purchase order shall follow through post.
- **38.2** Until a formal contract is prepared and executed, the notification of award should constitute a binding contract.
- **38.3** Upon the successful Bidder's furnishing of the signed Contract Form and performance security pursuant to ITB Clause No. 43, the purchaser will promptly notify each unsuccessful Bidder and will discharge its bid security.

#### 39. Signing of Contract

- 39.1 Promptly after notification, the Purchaser shall send the successful Bidder the Agreement/PO.
- **39.2** Within twenty-one (21) days of date of date of the Agreement, the successful Bidder shall sign, date, and return it to the Purchaser.

#### 40. Order Acceptance

- **40.1**The successful bidder should submit Order acceptance within 15 days from the date of issue, failing which it shall be presumed that the vendor is not interested and his bid security is liable to be forfeited pursuant.
- **40.2**The order confirmation must be received within 15 days. However, the Purchaser has the powers to extend the time frame for submission of order confirmation and submission of Performance Security (PS). Even after extension of time, if the order confirmation/PS are not received, the contract shall be cancelled and limited tenders irrespective of the value shall be invited from the responding firms after forfeiting the bid security of the defaulting firm, where applicable, provided there is no change in specifications. In such cases the defaulting firm shall not be considered again for re-tendering in the particular case.

#### 41. Settlement of Disputes

- (i) The Purchaser and the supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- (ii) If, after twenty-one (21) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the Purchaser or the Supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration. Arbitration may be commenced prior to or after delivery of the Goods under the Contract.
- (iii) The dispute settlement mechanism/arbitration proceedings shall be concluded as under:
- (a) In case of Dispute or difference arising between the Purchaser and a domestic supplier relating to any matter arising out of or connected with this agreement, such disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or reenactments thereof shall apply to the arbitration proceedings. The dispute shall be referred to the Director General, Council of Scientific & Industrial Research and if he is unable or unwilling to act, to the sole arbitration of some other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to this order.
- (b) in the case of a dispute between the purchaser and a Foreign Supplier, the dispute shall be settled by arbitration In accordance with provision of sub-clause (a) above. But if this is not acceptable to the supplier then the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules.
- (iv) The venue of the arbitration shall be the place from where the purchase order or contract is issued.
- (v) Notwithstanding any reference to arbitration herein,
- (a) The parties shall continue to perform their respective obligations under the Contract unless they otherwise agree; and
- (b) The Purchaser shall pay the Supplier any monies due the Supplier.

#### 42. Applicable Law

The Contract shall be interpreted in accordance with the laws of the Union of India and all disputes shall be resolved within Kolkata, jurisdiction only.

#### 43. Performance Security

- **43.1** The service provider/bidder shall furnish the Performance Bank Guarantee / PBG @10% of the order value within 21 days of receipt of the notification of award/PO. The validity will be applicable beyond 60 days after job completion schedule..
- **43.2** The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.
- **43.3** The Performance Security shall be denominated in Indian Rupees for the offers received for supplies within India and denominated in the currency of the contract in the case of offers received for supply from foreign countries.
- **43.4** In the case of imports, the PS may be submitted either by the principal or by the Indian agent and, in the case of Purchases from indigenous sources, the PS may be submitted by either the manufacturer or their authorized dealer/bidder.
- 43.5 The Performance Security shall be in one of the following forms:
- (a) A bank guarantee or stand by Letter of Credit issued by a Nationalized/Scheduled bank located in India or a Foreign bank with preferably its operating branch in India in the form provided in the bidding documents, Or
- (b) A Banker's Cheque or Account Payee Demand Draft in favour of the Purchaser, Or,
- (c) A fixed Deposit Receipt pledged in favour of the Purchaser.
- **43.6** The performance security will be discharged by the Purchase and returned to the Supplier not later than 60 days following the date of completion of the Service Provider's performance obligations without levy of any interest.
- **43.7** In the event of any contract amendment, the supplier shall within 21 days of receipt of such amendment, furnish the amendment to the performance security, rendering the same valid for the duration of the contract, as amended for further period of 60 days thereafter.

Thanking you,

Yours faithfully,

(A. K. Pandey) Stores & Purchase Officer

# Chapter - VI BID FORM

CSIR-Indian Institute of Chemical Biology 4, Raja S.C. Mullick Road
Kolkata – 700 032Burmamines, West Bengal (WB) INDIA
Sir,
Having examined the bidding document, we the undersigned offer to supply and deliver (Description of Goods/Jobs) in conformity with the said bidding documents for a sum or such other sums as may be ascertained from the bid.
We undertake that if our bid is accepted to deliver/provide the goods/service in accordance with the delivery schedule specified and submit the performance security for the due performance of the contract.
We agree to abide by this bid for requisite period of time after the date fixed for bid opening as per the instructions to the bidders and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding contract between us.
We understand that you are not bound to accept the lowest or any bid you may receive.
Dated thisday of20
Signature
In the capacity of
Duly authorized to sign the bid for and on behalf of

# **Chapter – VII BID SECURITY FORM**

Whereas
KNOW ALL PEOPLE by these presents that WE
for which payment well and truly to be made to the said Purchaser, the
Bank binds itself, its successors, and assigns by these presents. Sealed with Common Seal of the said
Bank this day of19
THE CONDITIONS of this obligation are:
•
<ol> <li>If the Bidder withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or</li> </ol>
<ol> <li>If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of bid validity:         <ul> <li>(a) Fails or refuses to execute the Contract Form if required; or</li> <li>(b) Fails or refuses to furnish the performance security, in accordance with the Instruction to Bidders.</li> </ul> </li> </ol>
We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.
This guarantee will remain in force up to and including forty-five (45) days after the period of the bid validity, and any demand in respect thereof should reach the Bank not later than the above date.
(Signature with Seal of the Bank)
(Complete Contact Details with Tel./Fax/email etc)
Name of Bidder

# CHAPTER - VIII: MANUFACTURERS' AUTHORIZATION FORM

No	Dated
The Director CSIR-Indian Institute of Chemical Biology 4, Raja S.C. Mullick Road Kolkata – 700 032, West Bengal (WB) INDIA.	
Dear Sir:	
We	who are established and reputed manufacturers of having factories at
(address of factory) do hereby authorize M/s	(Name and address of Agent) to submit a bid,
negotiate and receive the order from you against your tender enquiry.	
No company or firm or individual other than M/s	is authorized to bid, and conclude the contract in regard to this
business.	
We hereby extend our full guarantee and warranty as per the req	uirement of CSIR – IICB mentioned in the tender document for the goods and services
offered by the firm.	
	Yours faithfully,
	(Name)
	(Name of manufacturers)
Note: This letter of authority should be on the <u>letterhead of the manufactors</u> bind the manufacturer. It should be included by the Bidder in its te	eturer and should be signed by a person competent and having the power of attorney to echno-commercial unpriced bid.

Page **17** of **24** 

# CHAPTER - IX BIDDER'S PERFORMANCE STATEMENT FORM

(For A Period of Last 3 Years)

Order placed by (Full address of Purchaser)	Order No. and Date	Description and quantity of ordered equipment/Service	Price	Date of Completion of Service as per contract/Actual	Remarks indicating reason for late delivery, if any	Has the job been completed satisfactorily? (Attach a certificate from Purchaser/Consignee)	Contact Person along with Phone, Fax and Email address

Name of the Firm	Signature Rubber Stamp
Place :	
Date :	

Page **18** of **24** 

# Chapter - X SERVICE SUPPORT DETAILS FROM

S.N.	Nature of	List of similar type	Address,	Value of minimum
	training	Jobs /	Telephone Nos.,	stock of consumable
	imparted	services in the	Fax and email	spares held at all
	'	past 3 years or as	address of the	times
		per Tender	firm located in	
		_ <u>Enquiry/Document</u>	Kolkata	
	Signature an	nd Seal of the manufacture	/Bidder	
	oignataro ar		, 5, 9, 9, 9, 9, 9, 9, 9, 9, 9, 9, 9, 9, 9,	
F	Place :			Date:
•				

# <u>Chapter – XI DEVIATION STATEMENT FORM (ITB/GCC/SCC)</u>

The following are the particulars of deviations from the requirements of the tender document and specifications:

CLAUSE	DEVIATION	REMARKS
	5211111011	(INCLUDING JUSTIFICATION)
		(INCLUDING JUSTIFICATION)

Date :			

Place:

Signature and Seal of the

Manufacture/Bidder

NOTE: Where there is no deviation, the statement should be returned duly signed with an endorsement indicating "No Deviations".

#### Chapter - XII TECHNICAL COMPLIANCE STATEMENT FORM

ITEM NAME			
S.No. Tender Specification	ons	Bidder's Specifications	Remarks/Deviation if any

An item-by-item commentary on the Purchaser's Technical Specifications demonstrating substantial responsiveness of the goods and services to those specifications or a statement of deviations and exceptions to the provisions of the Technical Specifications.

(Technical literature/brouchers/manuals should be attached along with this format)

#### Please note:

 Compliance/Deviation statement comparing the specifications of the quoted model to the required specifications. This statement should also give the page number(s) of the technical literature where the relevant specification is mentioned.
 Bids must have supporting documents (technical literature or copies of relevant pages from the service manual or factory test data) for all the points noted above, failure regarding which may result in rejection of bid.

# Chapter – XIII CONTRACT FORM

THIS AGE	REEMENT made the	day of	200	between
Purchase	CSIR-Indian Institute of (r") of the one part and  f Supplier) (hereinafter cal	(Name	of Supplier) of	•
WHEREA	S the Purchaser invited bi	ds for certain Goods a	and ancillary service	es viz.,
Supplier f	(Brief De or the supply of those goo /ords and Figures) (herein	ds and services in the	e sum of	
NOW THI	S AGREEMENT WITNES	SETH AS FOLLOWS	:	
1. 2.	respectively assigned to The following documents this Agreement, viz: (a) the Bid Form and the (b) the Technical Specifi (c) the General Conditio (d) the Special Conditior (e) the Purchaser's Notif	them in the condition is shall be deemed to exprise Bid submitted cations; and Contract; and fication of Award/Purc	s of Contract referre form and be read by the Bidder; chase Order.	and construed as part of
3.		he Supplier hereby of to remedy defects	covenants with the I	aser to the Supplier as Purchaser to provide the in all respects with the
4.	the Purchaser hereby co goods and services and sum as may become pa manner	venants to pay the So the remedying of def	ects therein, the Cor	ntract Price or such other
Brief p	prescribed by the Contra particulars of the goods and		I be supplied / provid	ded by the Supplier are
	ITEM DESCRIF	PTION & QTY.	AMOUI	NT
T				FOB/FCA/CIF/CIP
ment Terms ery Schedu			ncy Commission O BE PAID IN UIVALENT INI	
IN WI	TNESS whereof the parties		•	_∟ be executed in
accord	dance with their respective	laws the day and yea	ar first above written	
Signed, S	ealed and Delivered by the	e		
Said		(For the Purchaser	)	
	sence of	•		
Signe	d, Sealed and Delivered by	y the		
Said .		(For the Suppli	er)	
In the	presence of			

## **Chapter – XIV PERFORMANCE SECURITY FORM**

The Director
CSIR-Indian Institute of Chemical Biology
4, Raja S.C. Mullick Road
Kolkata – 700 032,
West Bengal (WB) INDIA

Date:-

WHEREAS (Name of Supplier)
Hereinafter called "the Supplier" has undertaken, in pursuance of Contract no
called "the Contract".
AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract.
AND WHEREAS we have agreed to give the Supplier a Guarantee:
THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of
Signature and Seal of Guarantors
(Complete Address/Contact Details with Tel./Fax/email etc)

# Chapter -XV

Integrity Pact (Not applicable in this case)